



SMART WI-FI PLUG **START GUIDE**

Thank you for purchasing your Westinghouse smart home product. Get started using your new device by downloading the Westinghouse Smart Plug app. Manage everything from your smartphone or tablet. Easily connect to your home Wi-Fi and control multiple devices from the touch of your fingertips. Save energy by creating a daily or weekly schedule to turn your devices on/off automatically. Use Alexa and Google voice control to turn your devices off without using the app.

Contents

- Download & Register
- Plug-In
- Connect (Easy Mode)
- Connect (AP Mode)
- Questions, Troubleshooting, Notices.

What's in the Box



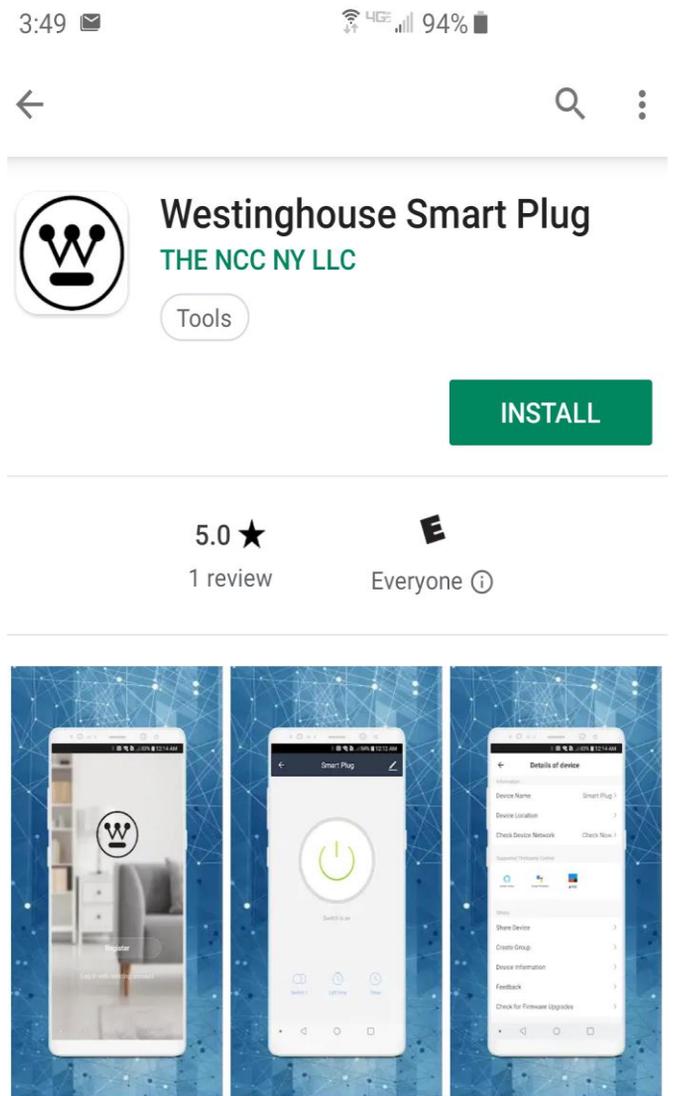
- Wi-Fi Smart Plug
- User Manual

Get Ready

- Know your Wi-Fi network and password
- Make sure your mobile device is running iOS 8 or higher or Android 4.1x or higher
- Make sure you're connecting to a 2.4GHz Wi-Fi network (5GHz networks not supported)

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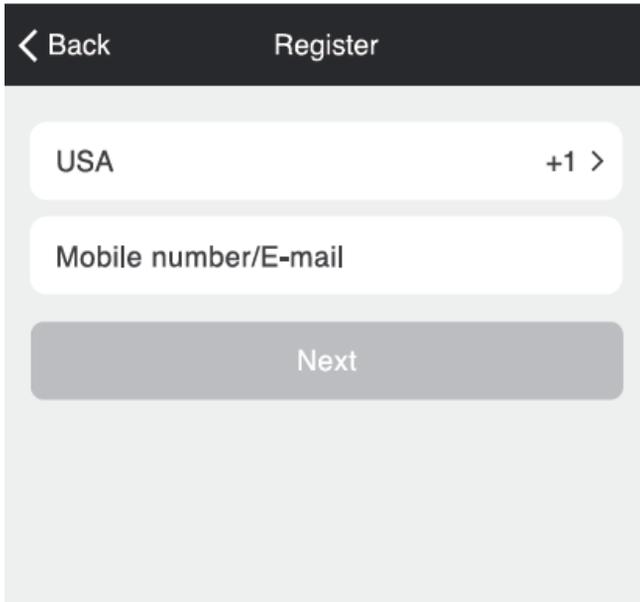
Download the Westinghouse Smart Plug App from the App Store or Google Play



Innovation you can be sure of

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Register an account on your Westinghouse Smart Plug App



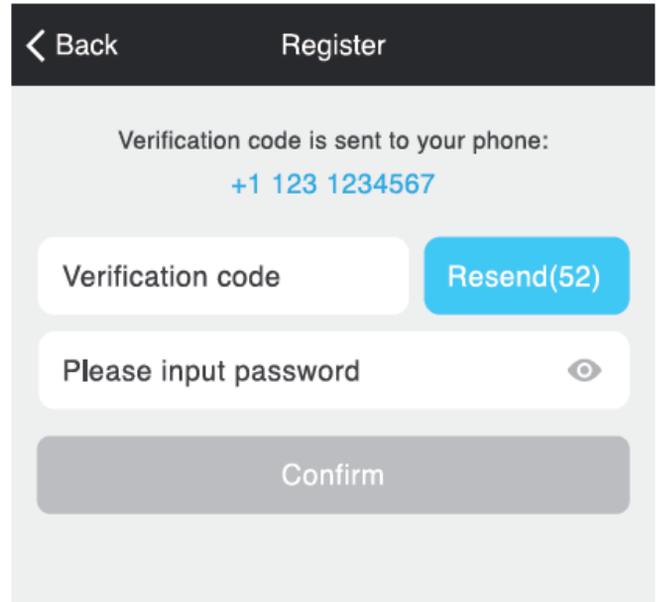
Back Register

USA +1 >

Mobile number/E-mail

Next

Step 1.
Enter your mobile phone
number or email address



Back Register

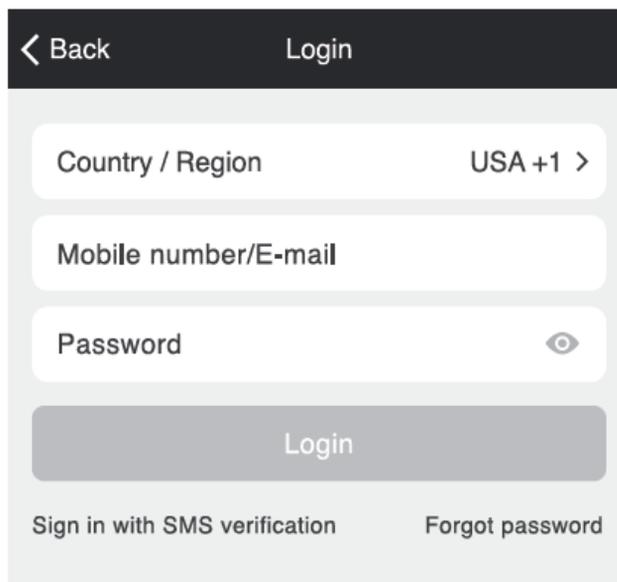
Verification code is sent to your phone:
+1 123 1234567

Verification code Resend(52)

Please input password

Confirm

Step 2.
Enter the verification code and
create a password



Back Login

Country / Region USA +1 >

Mobile number/E-mail

Password

Login

Sign in with SMS verification Forgot password

Step 3.
Login to the App

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Plug In

STEP 1.

Plug the smart plug device into the wall. Make sure the indicator light on the device is flashing rapidly blue, indicating the device is ready to connect.

If indicator light is not flashing press and hold the power button located on the front of the unit for 3 seconds.

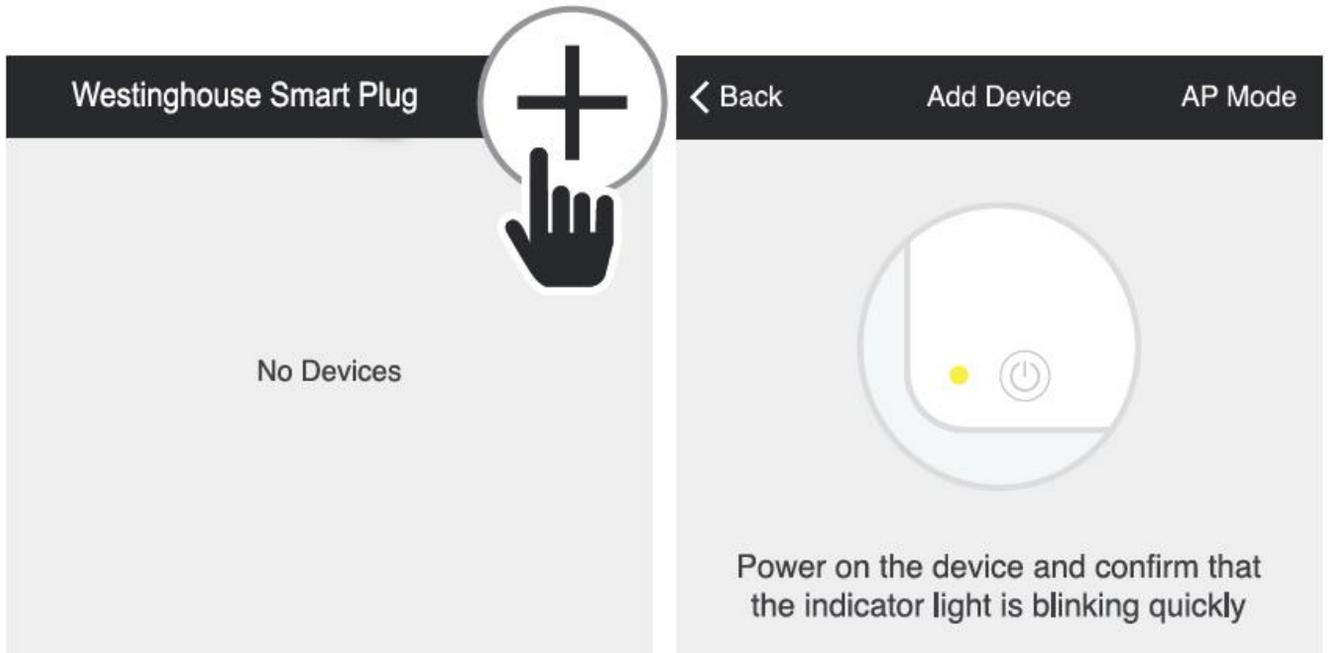
- Reset one time (press and hold) to reach Easy mode (Fast blinking blue, 2x per second)
- Reset again (press and hold) to reach AP Mode (Slow blinking blue, every 3 seconds)

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Add device. Method 1: Easy Mode

STEP 2.

In the Westinghouse app, on the top corner of the Devices screen, click (+). Choose “Smart Plug”.



STEP 3.

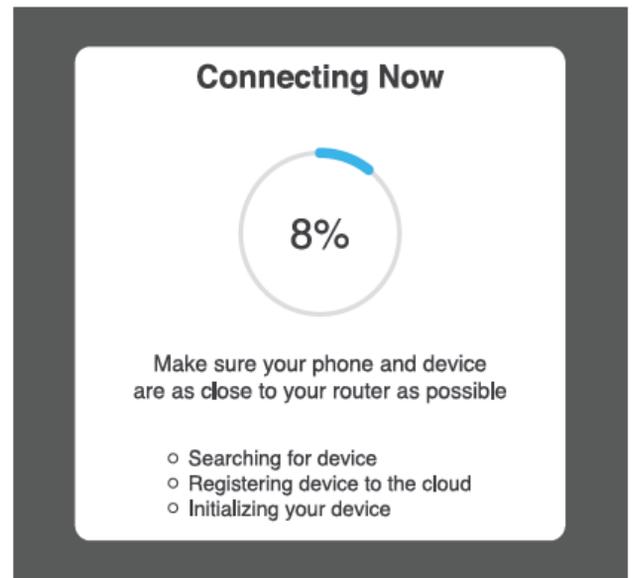
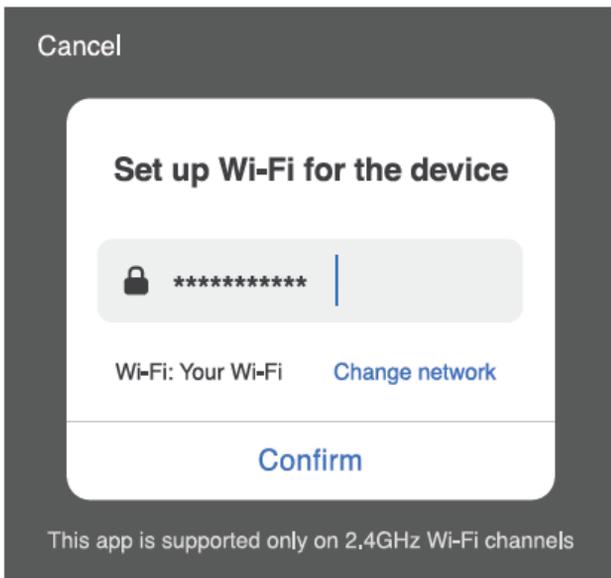
Make sure the indicator light on the device is flashing rapidly blue, indicating the device is ready to connect using Easy Mode. If not, press and hold the Button for 3 seconds until the indicator light is flashing rapidly, then press “Next Step”.

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Setup Wi-Fi

STEP 4.

Enter your Wi-Fi network password



STEP 5.

The Westinghouse app will try to connect to your device

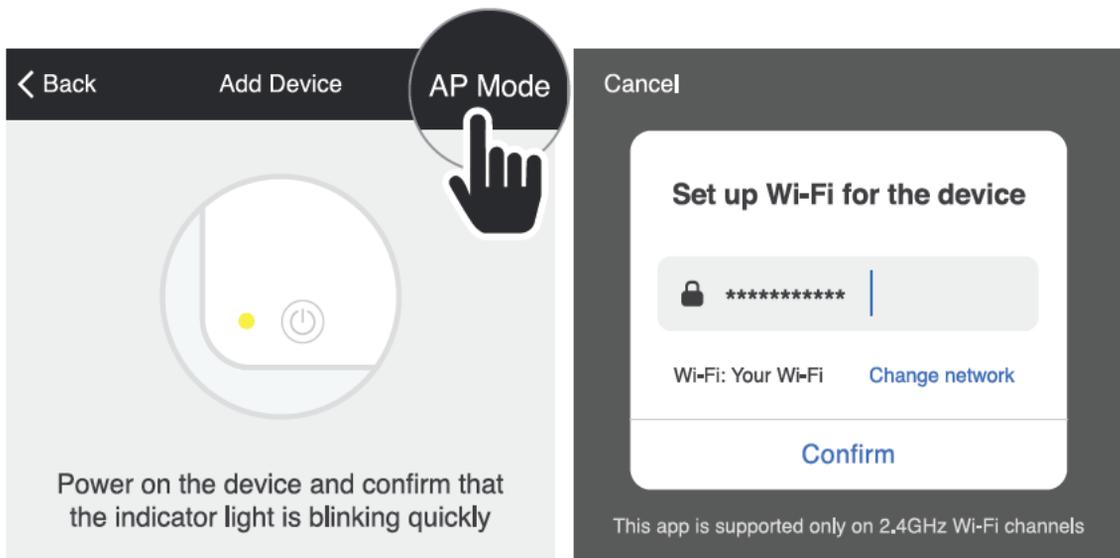
*If the connection fails, try to connect using AP mode

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Add device. Method 2: AP Mode

STEP 1.

Make sure the device is in AP Mode, blinking slowly.
(See reset instructions on p.3)



STEP 2.

In the Westinghouse app, on the top corner of the Devices screen, click (+). Choose “Smart Plug”.

STEP 3.

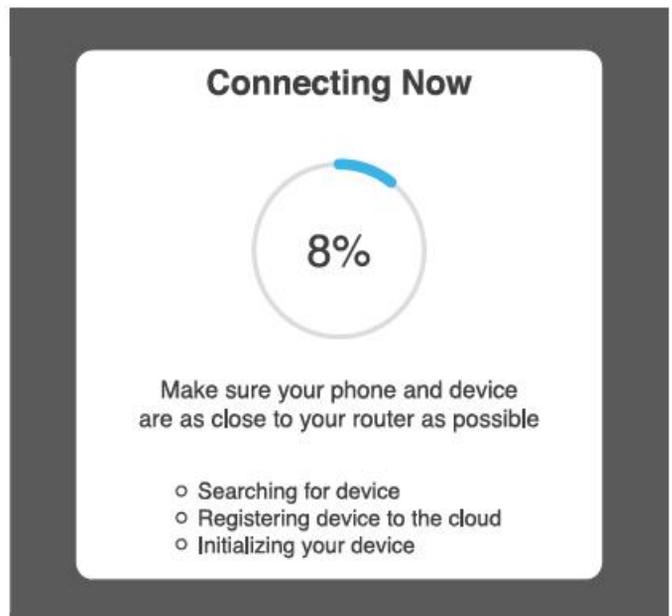
Make sure the indicator light on the device is flashing rapidly blue, indicating the device is ready to connect using Easy Mode. If not, press and hold the Button for 3 seconds until the indicator light is flashing rapidly, then press “Next Step”.

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Continued....

STEP 4.

Follow the instructions to choose the device from your Wi-Fi list.



STEP 5.

The device will connect

Frequently Asked Questions

1. Can I share with family and friends?

Yes, you can share your plugs with family and friends who will have access to control your smart plugs. In the Westinghouse Smart Plug app, press the Profile button and click on the “Device Sharing” button, and you will be able to give or revoke sharing permissions. In order to share, the other user should already have downloaded the Westinghouse app and registered a new account.

2. Can I group multiple Westinghouse devices together?

Yes, you can group multiple devices of the same type together, by room, location, or however else you want. The same devices can be in multiple groups. For example, create a group for “Bedroom” and another group for “Entire House”, and your Bedroom lights can be included in both groups. From your main device list, click on one of the devices you want to group, press the “•••” button on the top right for advanced settings, and click Create Group. You’ll then be able to choose which devices you’d like to group together and will be able to rename them.

3. How Many Devices Can I Control?

The Westinghouse Smart Plug app can control an unlimited amount of devices in an unlimited amount of locations. Your router may have a limit of how many devices can be connected to one router.

4. My Smart Plug has a funny name. How do I rename it?

From your main device list, click on one of the devices you want to rename, press the “•••” button on the top right for advanced settings, and click Modify Device Name (or Modify Group Name, if applicable). You’ll then be able to choose a more familiar name.

5. The device appears offline or unreachable, what should I do?

Make sure your Wi-Fi router is online and in range.

Make sure you have the latest Westinghouse functionality by clicking “Check for firmware update” in your device settings.

Troubleshooting

Cannot connect to your Wi-Fi network.

Make sure you entered the correct Wi-Fi password during the Wi-Fi setup. Check whether there are any Internet connection problems. If the Wi-Fi signal is too weak, reset your Wi-Fi router and try again.

Reset the device

To Reset plugs, press and hold the power button for 3 seconds.

- Reset one time (press and hold) to reach Easy mode (Fast blinking blue)
- Reset two times (press and hold) to reach AP Mode (Slow blinking blue)

System Requirements

- Mobile device running iOS® 8 or higher or Android™ 4.1x or higher

Technical Specifications

- Existing Wi-Fi Network
- Input voltage: 125V
- Input frequency: 60Hz
- Max. load current: 15A
- Max. Power: 1875W
- Wi-Fi: IEEE 802.11N, 2.4GHz
(not compatible with 5GHz Wi-Fi networks)

FCC Notice:

This device complies with Part 15 of the FCC Rules. Operation is subject to the two following conditions:

1. This device may not cause harmful interference.
2. This device must accept any interference received, including interference that may cause undesired operation.

Note: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation.

Important Information:

Before installing, read and follow all precautions, including the following:

CAUTION: Suitable for indoor use only.

DO NOT IMMERSIVE IN WATER. DO NOT EXCEED RATED CAPACITY.

Support:

If you encounter any issues, please contact us at customerservice@thenc.com for help.

To explore our full selection of products, visit us at: www.westinghouseacpower.com

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WARNING: This product contains chemicals known to the State of California to cause cancer and birth defects or other reproductive harm.

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